



## Fernhill Nursery – Duty of Candour Report Year ending December 2023

### 1. About Fernhill Nursery

Fernhill Nursery is a children’s Nursery service in Glasgow for up to 37 children aged 2 - 5 years at any one time. We provide day care to children from 8am to 5:30pm. We are in partnership with the local authority (South Lanarkshire Council) which means that although we are an independent nursery, we are funded to provide some hours of early learning and childcare. We aim to ensure that we care for children in a way which supports them to grow and develop.

### 2. How many incidents happened to which the duty of candour applies?

In the last year, there has been no incident to which the duty of candour applied. These are where types of incident have happened which are unintended or unexpected, and do not relate directly to the natural course of someone’s illness or underlying condition.

Type of unexpected or unintended incident	Number of incidents
Someone has died	0
Someone has permanently less bodily, sensory, motor, physiologic or intellectual functions	0
Someone’s treatment has increased because of harm	0
The structure of someone’s body changes because of harm	0
Someone’s life expectancy becomes shorter because of harm	0
Someone’s sensory, motor or intellectual functions is impaired for 28 days or more	0
Someone experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0
A person needing health treatment in order to prevent other injuries	0



### **3. To what extent did Fernhill Nursery follow the duty of candour procedure?**

There have been no incidents.

### **4. Information about our policies and procedures**

Where something has happened that triggers the duty of candour, our staff report this to the nursery manager who has responsibility for ensuring that the duty of candour procedure is followed. The manager along with our Head Teacher records the incident and reports as necessary to the Care Inspectorate. When an incident has happened, the manager and staff set up a learning review. This allows everyone involved to review what happened and identify changes for the future. Our Duty of Candour Policy is available on request.

All new staff learn about the duty of candour at their induction. We know that serious mistakes can be distressing for staff as well as people who use care and their families. We have support in place for our staff if they have been affected by a duty of candour incident.

**5. What has changed as a result?** There have been no incidents.

### **6. Other information**

If you would like more information about our nursery, please contact us using these details:

Email: [mgallacher@fernhillschool.co.uk](mailto:mgallacher@fernhillschool.co.uk) Phone: 0141 634 2674